



To: Whom it may concern

Since the beginning of this COVID-19 pandemic, the aviation industry has had its fair share of turmoil.

Aviation suffered a huge impact as it became necessary to re-shape the way passengers travel in order to comply with policies implemented by Transport Canada and the Public Health Agency of Canada. Air travel overall had to adapt quickly in order remain operational.

The new requirements implemented by these agencies required Aurora Jet Partners to source accredited testing facilities all over Canada to meet our client's needs. Rapid test results upon arrival in Canada became a necessity. Calgary was designated as a port of entry and had numerous rapid test facilities, however, CardiAi Labs stood above all others.

CardiAi has provided us with rapid testing since the beginning of 2021 with nothing short of amazing customer service and professionalism. Their expertise and attention to detail while adhering to the strict mandates put forth, set them apart from the competition. Maintaining a consistent level of service in high pressure situations, while providing expedited service and effectively communicating with its clients during unparalleled times was a feat in itself.

CardiAi is not only thorough but very easy to work with and they constantly take the time to accommodate irregular ops.

I highly recommend CardiAi Labs for whatever the appropriate situation calls for. We are pleased to have established this working relationship with them and to call them partners.

Best,

Sunny Sangha

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